

10. Page A662-1

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Model: Kingfisher2		Date: 28-Dec-00	No.: RA298006
Subject: DF Harness damage		Prepared by: M.Ishihara	
From: Technical Services Dept., GTS Division			
Classification:	<input checked="" type="checkbox"/> Troubleshooting	<input type="checkbox"/> Part information	<input type="checkbox"/> Action required
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input type="checkbox"/> Service manual revision
	<input type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Retrofit information
	<input type="checkbox"/> Other ()		

SYMPTOM:

Damage to the harness connecting the DF44 and the copier.

CAUSE:

Sometimes, the DF is forced past its normal stop position when it is opened. If this happens many times, the harness may be damaged.

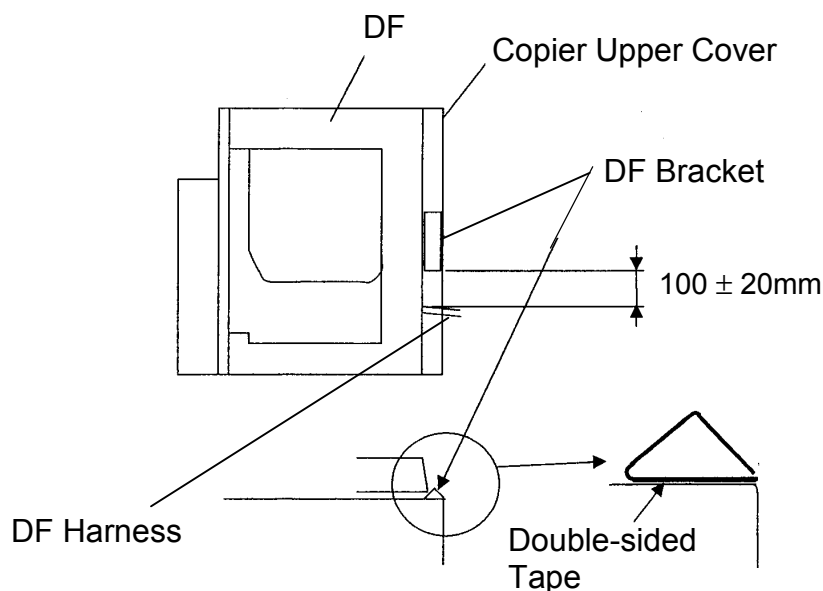
SOLUTION:

1. User Instruction

Request the users not to force the DF past the stop position when they open it.

2. DF Bracket

A DF bracket (PN A2989500) has been registered as a service part. Place it on the copier upper cover as shown below to prevent the DF unit from being forced too far back.



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3. Upper Cover Slit

A slit has been made in the upper cover to prevent the harness from being pinched even if the DF unit is forced too far back. This change was applied from the August, September, and October production as shown in the following table.

<u>Model Code</u>	<u>Machine serial number</u>	<u>Applying date</u>
A298-19	N/A	N/A
-22	H2106900001	00/09/07
-23	H2106902854	00/09/04
-26	4A18900001	00/09/14
-27	H2106803121	00/08/23
-29	H2106902914	00/09/06
-50	H2107003536	00/10/27
-62	H2106903169	00/09/06
-69	H2106903269	00/09/26